Release Notes

Customer version

Last update: June 10, 2025

Assurance Reimbursement Management™
Summary of features and functionality
Assurance 8.7.6 | August 2025

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What's new in Assurance 8.7.6?

The Assurance 8.7.6 release contains some feature updates, as well as and customer suggestions.

Use these release notes to find out more about these updates. Look in the Assurance Help system for details about navigating and using the Assurance product.

The red box indicates required customer action.

The Optum "O" symbol indicates a related customer service order or (SO#/Case#: ZZZZZZZZZZ) or subtopic. It is available for easier reference to proactively notify customers.

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Claim filter and remit filter updates

SO#: 8005443716

To increase efficiency in the Claim Filter and Remit Filter pages, a **CLEAR** button has been added to the pages. When users click the **CLEAR** button, any existing search criteria are removed in a single action!

Claim filter



Remit filter



Edit override

SO#: 09056746

The edit override functionality has been updated so that override edits in the EDITOVRLIST field do not have to be all uppercase (e.g., CCIError is acceptable).

Eligibility check functionality

Two updates have been made for eligibility check functionality so that …

- home health claims are covered under Medicare Part A. (Assurance had been returning home health claims as Medicare Part B and flagging them as not covered.) SO#: 8004858783 / SO#: 8004936118
- the ELIGCHK edit won't fire if there is at least one active coverage contained in the EB*30 response. (Assurance had been firing the ELIGCHK edit based on the inactive coverage when active **and** inactive coverages were returned.)

User maintenance checkboxes

The behavior of the checkboxes in the User Maintenance page has been updated so that both options in the same category cannot be selected at the same time.

- Active / Inactive
- Interactive / Non-Interactive
- E-Mail Validated / Not Validated

For example: If the user selects the Inactive checkbox while the Active checkbox is selected, the Active checkbox will automatically be deselected.

Acuity Revenue Cycle Analytics menu

The Acuity Revenue Cycle Analytics option on the Dashboards menu will direct Acuity users to the Optum Portal to log in with One Healthcare ID (OHID) or their organization's single sign-on (SSO).

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