Optum

Assurance Reimbursement Management™

Daily Activity Report (1720)

The Daily Activity report is a management report that provides a snapshot of claim activity at the time the report is requested. To show all activity for the day, the report should be made part of an auto-list that runs after claim submission, release, and remit processing are finished for the day.

Available in PDF and CSV formats, the Daily Activity report contains multiple sections:

- **Today's Claims:** This section summarizes all claims that came into the database today and their state when the report is generated. It shows:
  - The claims that were released today.
  - The claims that are still unreleased.
  - Inbound Claims line is the total of today's unreleased and released claims. These should match the total in the second section, Inbound Claims Detail
  - Deleted contains the count and amount for claims that came in today and were deleted today. This figure is informational. Other than as an explanation of why counts in the first three sections do not match, deleted claims are of no farther interest. However, if you are deleting claims the same day they come in, Inbound Claims + Deleted in this section will match the total in the third section, Original State of Submitted Claims.
- **Inbound Claims Detail:** Breaks down the Inbound Claims item from the first section to show where the inbound claims came from. The last lines show the statistics for Rejected claims, Accepted/Warned claims, and percentage of accepted claims. Note: Deleted claims are not included in this section because deleting a claim indicates it is of no further interest.
- **Original State of Submitted Claims:** Provides summary statistics for all claims submitted today. How many claims were in the submission file(s), how many were discarded, and the total submitted. Keep in mind that discarded claims are never saved to the database. The discarded claims count is included to explain any discrepancy between the count of claims in the submission file and the actual number of claims saved into the database. Also, the claims you deleted are in this section because they were in today's submissions.

  This section shows how your submission files for the day looked as they came in. The acceptance and rejection statistics in this group show how clean your submitted claims were and the raw amount of work that came into the system today.
- **Inbound Claim Statistics:** Shows today's inbound claims broken down by two other categories: delivery method and line of business (LOB). (Commercial/Other contains all claims that do not have one of the big four LOBs, including Worker's Comp claims.) Deleted claims are not in this section.
- **Released Claims:** Summarizes how many claims were sent to payers today by delivery type and LOB.
  - *Today's Claims Released:* count of claims that came in today (inbound) and were released today.
  - *Older Claims Released:* count of claims that were older than today but were released today.
  - *Older Claims Released:* represents work from previous days that was completed today.

Notes:

- Except for totals and percentages, all figures are read from the database. Discrepancies between counts in various sections indicate areas that need to be investigated.
- Institutional = UB-92 claims. Professional = all other claims.

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CSV file definition

Data in the CSV file is separated by pipes (|). The first line in the file contains the column headings.

To import the file into a spreadsheet, import it as a delimited file and designate the pipe (|) as the delimiter.

```
INBOUND_INST|INBOUND_INST_AMT|INBOUND_PROF|INBOUND_PROF_AMT|DELETED_INST|
DELETED_INST_AMT|DELETED_PROF|DELETED_PROF_AMT|RELEASED_INST|RELEASED_INS
T_AMT|RELEASED_PROF|RELEASED_PROF_AMT|UNRELEASED_INST|UNRELEASED_INST_AMT
|UNRELEASED_PROF|UNRELEASED_PROF_AMOUNT|SUBMIT_INST|SUBMIT_INST_AMT|SUBMI
T_PROF|SUBMIT_PROF_AMT|SPLIT_INST|SPLIT_INST_AMT|SPLIT_PROF|SPLIT_PROF_AM
T|SPIN_INST|SPIN_INST_AMT|SPIN_PROF|SPIN_PROF_AMT|ASC_INST|ASC_INST_AMT|A
SC_PROF|ASC_PROF_AMT|MANSEC_INST|MANSEC_INST_AMT|MANSEC_PROF|MANSEC_PROF_
AMT|REBILL_INST|REBILL_INST_AMT|REBILL_PROF|REBILL_PROF_AMT|DUP_INST|DUP_
INST_AMT|DUP_PROF|DUP_PROF_AMT|CREATE_INST|CREATE_INST_AMT|CREATE_PROF|CR
EATE_PROF_AMT|IMPORT_INST|IMPORT_INST_AMT|IMPORT_PROF|IMPORT_PROF_AMT|TOT
AL_INST|TOTAL_INST_AMT|TOTAL_PROF|TOTAL_PROF_AMT|REJ_INST|REJ_INST_AMT|RE
J_PROF|REJ_PROF_AMT|ACC_INST|ACC_INST_AMT|ACC_PROF|ACC_PROF_AMT|SUBMIT_FI
LE_INST|SUBMIT_FILE_INST_AMT|SUBMIT_FILE_PROF|SUBMIT_FILE_PROF_AMT|SUBMIT
_FILE_DISCARD_INST|SUBMIT_FILE_DISCARD_INST_AMT|SUBMIT_FILE_DISCARD_PROF|
SUBMIT_FILE_DISCARD_PROF_AMT|SUBMIT_FILE_REJ_INST|SUBMIT_FILE_REJ_INST_AM
T|SUBMIT_FILE_REJ_PROF|SUBMIT_FILE_REJ_PROF_AMT|SUBMIT_FILE_ACC_INST|SUBM
IT_FILE_ACC_INST_AMT|SUBMIT_FILE_ACC_PROF|SUBMIT_FILE_ACC_PROF_AMT|ELECTR
ONIC_ACC|ELECTRONIC_ACC_AMT|ELECTRONIC_REJ|ELECTRONIC_REJ_AMT|LOC_PRINT_A
CC|LOC_PRINT_ACC_AMT|LOC_PRINT_REJ|LOC_PRINT_REJ_AMT|CLS_PRINT_ACC|CLS_PR
INT_ACC_AMT|CLS_PRINT_REJ|CLS_PRINT_REJ_AMT|MCARE_ACC|MCARE_ACC_AMT|MCARE
_REJ|MCARE_REJ_AMT|MCAID_ACC|MCAID_ACC_AMT|MCAID_REJ|MCAID_REJ_AMT|BCBS_A
CC|BCBS_ACC_AMT|BCBS_REJ|BCBS_REJ_AMT|CHAMP_ACC|CHAMP_ACC_AMT|CHAMP_REJ|C
HAMP_REJ_AMT|COMM_ACC|COMM_ACC_AMT|COMM_REJ|COMM_REJ_AMT|TODAY_RELEASED_I
NST|TODAY_RELEASED_INST_AMT|TODAY_RELEASED_PROF|TODAY_RELEASED_PROF_AMT|O
LDER_RELEASED_INST|OLDER_RELEASED_INST_AMT|OLDER_RELEASED_PROF|OLDER_RELE
ASED_PROF_AMT

2|6,498.70|448|144,354.93|0|0.00|0|0.00|0|0.00|0|0.00|2|6,498.70|448|144,
354.93|2|6,498.70|448|144,354.93|0|0.00|0|0.00|0|0.00|0|0.00|0|0.00|0|0.0
0|0|0.00|0|0.00|0|0.00|0|0.00|0|0.00|0|0.00|0|0.00|0|0.00|0|0.00|0|0.00|2
|6,498.70|448|144,354.93|2|6,498.70|448|144,354.93|0|0.00|0|0.00|2|6,498.
70|448|144,354.93|0|0.00|0|0.00|2|6,498.70|448|144,354.93|0|0.00|0|0.00|0
|0.00|25|8,796.00|0|0.00|369|130,259.85|0|0.00|56|11,797.78|0|0.00|80|52,
130.82|0|0.00|7|1,814.30|0|0.00|157|73,317.44|0|0.00|2|0.00|0|0.00|204|23
,591.07|0|0.00|0|0.00|0|0.00|0|0.00
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October 11, 20YY 12:54:40AM

DAILY ACTIVITY SUMMARY REPORT

PAGE NO. 1
CLIENT BAS DEMO
USERID basbas

TODAY'S CLAIMS

	Institutional			Professional		
	Count	%	Amount	Count	%	Amount
Unreleased Claims:	138	87	201,296.40	40	95	8401.75
Released Claims:	20	13	66,477.30	2	5	70.00
Inbound Claims:	**158**	**100**	**267,773.70**	**42**	**100**	**8471.75**
Deleted Claims:	0	0	0.00	0	0	0.00

INBOUND CLAIMS DETAIL

	Institutional		Professional		Totals	
	Count	Amount	Count	Amount	Count	Amount
Submission:	150	259,685.70	38	2,450.00	188	262,135.70
Split:	4	5,318.00	0	0.00	4	5318.00
Spin Off:	0	0.00	2	220.75	2	220.75
Auto Secondary Bill:	0	0.00	0	0.00	0	0.00
Manual Secondary Bill:	2	2,400.00	0	0.00	2	2,400.00
Rebill:	0	0.00	0	0.00	0	0.00
Duplication:	1	250.00	0	0.00	1	250.00
Manual Creation:	1	120.00	2	5,801.00	3	5,921.00
Import:	0	0.00	0	0.00	0	0.00
Total:	**158**	**267,773.70**	**42**	**8,471.75**	**200**	**276,245.45**
Rejected:	91	159,008.28	40	8,401.75	131	167,410.03
Accepted/Warned:	67	108,765.42	2	70.00	69	108,835.42
%Accepted:	**42**		**5**		**35**	

ORIGINAL STATE OF SUBMITTED CLAIMS

	Institutional		Professional		Totals	
	Count	Amount	Count	Amount	Count	Amount
In the Submission File:	150	259,685.70	38	2,450.00	188	262,135.70
Discarded:	0	0.00	0	0.00	0	0.00
Total Submitted:	**150**	**259,685.70**	**38**	**2,450.00**	**188**	**262,135.70**
Rejected:	83	156,238.28	38	2,450.00	121	158,688.28
Accepted/Warned:	67	108,765.42	2	0.00	69	108,835.42
%Accepted:	**45**		**0**		**36**	

INBOUND CLAIM STATISTICS

	Accepted/Warned		Rejected	
	Count	Amount	Count	Amount
By Delivery Type				
Electronic:	53	76,663.04	75	126,494.61
Local Print:	2	70.00	2	220.75
Clearinghouse Print:	0	0.00	54	40,694.67
Direct Claim:	14	32,032.38		167,410.03
By Line of Business				
Medicare:	16	45,463.33	54	44,666.81
Medicaid:	29	21,650.75	10	13,345.83
BC/BS:	11	9,627.68	33	39,466.53
TRICARE/CHAMPUS:	0	0.00	2	6,062.65
Commercial/Other:	13	32,023.66	32	63,868.21

RELEASED CLAIMS

		Institutional			Professional	
By Delivery Type		Count	Amount		Count	Amount
Electronic:		12	31,756.24		2	70.00
Local Print:		2	5,246.68		0	0.00
Clearinghouse Print:		0	0.00		0	0.00
Direct Claim:		14	32,032.38		0	0.00
By Line of Business						
Medicare:		14	26,744.14		2	70.00
Medicaid:		7	21,650.75		0	0.00
BC/BS:		4	8,616.75		0	0.00
TRICARE/CHAMPUS:		0	0.00		0	0.00
Commercial/Other:		3	12,023.66		0	0.00
Totals						
Today's Claims Released:	(90%)	28	66,477.30	(100%)	2	70.00
Older Claims Released:		3	2,558.00		0	0.00
TOTAL RELEASED TODAY:		**31**	**69,035.30**		**2**	**70.00**

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