Optum

Assurance Reimbursement Management™

Payer Acknowledgement file map (2504)

The Payer Acknowledgement File (2504) is a delimited file that lists each claim that has received a 277 claim status response.

1. This file does not use a filter. It always includes all claims released in the past 10 days that have not been included in a previous file or that have received updated 277 information. The native file extension is .CSV.
2. When there are multiple 277s for a single claim, the report includes multiple entries unless the 277 was already included in another file.
3. The file has been added to the auto module list so you can automate file creation on a regular schedule (Maintenance > Auto Process > Auto Module). If the system does not create the file regularly, you may miss some payer acknowledgement 277 information since the file only looks at claims released in the last ten days.
4. The file uses the delimiters defined for the site at Reports > Report Setup > Report Options. If other delimiters are required for this file, you can override the default settings in the auto module.
5. When a claim is included in a file, the system adds local status code 449 (included in Payer Acknowledgement File) to the claim's history.

Col	Col Description	Len	Comment
1	Claim ID	36	Uniquely identifies the claim in the Assurance claims database
2	Unit Number	5	STSPC_UNIT field on the claim
3	Patient Control Number	20	UB: FL 3a 1500: Box 26
4	Payer ICN	50	**ICN** field in the 277 transaction, Payer Activity tab.
5	Provider Number	80	**Provider No** field in the 277 transaction, Payer Activity tab
6	From Service Date	10	MM/DD/CCYY format **From Date** field in the 277 transaction, Payer Activity tab
7	Claim Through Date	10	MM/DD/CCYY format **Thru Da**te field in the 277 transaction, Payer Activity tab
8	Import Date	10	MM/DD/CCYY hh:mm:ss format **Import Date** field for the 277, Payer Activity tab
9	HIC Number	80	From the NM109 element in Loop 2100 C of the 277 transaction.

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